



Coastal Ecology Summer Camp - Cancellation Policies 2023

Cancellations & Refunds

- Withdrawal from program 31 days or more prior to start day of camp = full refund
- Withdrawal from program 8 to 30 days prior to start day of camp = full refund minus a \$25 administration fee
- Withdrawal from program 7 days or less from the start day of camp = no refund. If the spot(s) get filled, we can issue a refund minus a \$25 administration fee and the cost of any days of camp attended by the child(ren)

Medical Cancellation

All campers are subject to the above policy; however, considerations will be made in the event of an unavoidable medical cancellation. Should you need to cancel your registration on medical grounds we ask that you provide a **signed medical note** from your Doctor and that you directly contact the Summer Camp Director at Chantal@SalmonPreservation.org to discuss the cancellation. In a case of major illness, injury, or serious family situation while at camp, refunds may be provided minus administrative fees and the days spent at camp.

Illness Policy

If your child is sick, we ask that you please do not send them to summer camp. An instructor may deem a child too sick for camp, if this is the case the child may be asked to go home early and/or not attend the next day of camp. If your child will be absent due to illness, please make sure to call or text Chantal (Camp Director) on the morning of program.

Anxiety Induced Cancellations

We recognize that anxiety is a growing concern and reality among children. We feel camp is a great place to assist and provide campers with accommodations to help them overcome anxieties and find successful strategies in coping with anxiety and stress. Our staff provide a nurturing and supportive network conducive to acknowledging and alleviating anxiety.

If there is doubt regarding your child's readiness for camp, please contact the Summer Camp Director as early as possible to discuss the right course of action. As much as summer camp is an enriching growth experience, we also recognize that based on the circumstances of your child, this might not be the best choice at this particular time. Early contact with the camp allows the opportunity for both parties to make a decision together on participating or cancelling.



Late Drop-Off & Pick-Up Policy

Late Drop-Off Policy: We understand that sometimes unforeseen events can affect your drop-off time. If you are running late, be sure to call or text Chantal (Camp Director) to let her know you're on your way with an expected time of arrival. Chantal may be busy checking in other campers so if she doesn't answer the call, please make sure to send a text.

If you are dropping your child off after 9:10am we may be gone from our drop-off / meeting spot and you will be responsible for finding where we are located to drop off your child (Chantal will text you the location).

Late Pick-Up Policy: Please ensure you are at the pick-up location for 3pm to collect your child(ren). You will be given one warning if you are late to pick them up. After this warning we will charge a late fee to cover our instructor's time for watching your child during their daily debriefing time. The Late Pick-Up fee is \$1 for every minute after 3:10pm.

If you will be late for pick-up or drop-off, please call or text Chantal at 778-222-7905.

Pick Up Permissions Policy

We ask that parents email the Director with the names of any additional people (other than the primary contact listed on the registration form) who are permitted to pick-up their child from summer camp (this includes other parents not listed on the registration form, family members, family friends, etc.)

These permissions can be emailed to Chantal@SalmonPreservation.org or told to Chantal on the first day of Summer Camp.

Clothing / Gear Policy

Before summer camp begins, a list of suggested clothing and essential gear is emailed out. If your child is not dressed adequately and/or doesn't have adequate weather-appropriate gear in their backpack, we may decide that they cannot stay at program unless the appropriate gear is brought. This is not only a safety risk but for the benefit of the entire program. To ensure that this doesn't happen please make sure to read the 'What to Wear and Bring' section of the email sent to parents, as well as keep an eye on the weather forecast.

Extreme Weather and Other Weather-Related Risks Policy

No refunds will be given for missed program days, including cancellations due to extreme weather or other situations that are out of our control unless otherwise stated by the Powell River Salmon Society.

If there are extreme weather warnings or other risks that compromise the safety of our campers and staff, including but not limited to wildfire smoke or strong winds, we may have to cancel summer camp for the day. If this were to occur, an email would be sent by 7:30am the morning of



the program to inform families of any cancellations. Ideally, alternate indoor locations will be found for summer camp to continue running as normal.